

The IRS writes letters: they do not use email, texting, social media, or phone calls.

There are a variety of email and phone phishing scams. Emails look as if they are from the IRS and if you click on the link, it appears to be the IRS's official website. It is not. Phone calls include threats and intimidation to get you to pay a bogus tax bill.

Please know, the IRS does not contact taxpayers by email, texting, social media, or phone calls. They do not call people and threaten them. The scammers know our fears of the IRS and use that fear to encourage us to comply with their demands to provide payment information. If the IRS wants to reach you, they will send you a letter and give you the opportunity to defend yourself.

If you receive an email claiming to be from the IRS, do not respond or click on any links. You can forward the email to the IRS at phishing@irs.gov. To learn more about known scams to steal your identity, visit the IRS' Report Phishing web page at www.irs.gov/uac/Report-Phishing.

The author, Kaye Alvarez, is an enrolled agent, federally authorized to represent taxpayers before the IRS for income taxes, audits, collections, and appeals.